

Evacuation Plan

While we strive for a safe and pleasant experience at the Duke Energy Center, an evacuation may be called for in any situation that is likely to threaten the safety of the building occupants. In the event an emergency evacuation; announcements will be made over the building P.A. system to direct attendees out of the facility. When the facility had been deemed safe for re-entry (unless prior arrangements have been made) only Staff and Exhibitors will be permitted access to Exhibit areas for the first 10 minutes before attendees are admitted.

Your Event Coordinator is your primary contact during any Emergency within the facility. The most probable condition requiring evacuation would be fire, however various disaster situations such as bomb threats, suspicious packages, severe weather, hazardous materials or other emergency conditions could arise that would determine the need for an evacuation.

EVACUATION SAFETY

- Leave the facility through the nearest exit as instructed.
- Do not attempt to retrieve personal property.
- Be calm, courteous and quiet.
- Do not use elevators.
- Assist elderly and disabled persons.
- Listen for instructions via public address system.
- Do not loiter and wait for others.
- Do not try to re-enter the building.

We suggest that if your attendees exit via the 5th Street side of the convention center; they meet at the open air parking lot on 5th Street & Plum. If they are exiting via 6th Street, we recommend they convene at the corner of 6th and Plum Street.

MEDICAL EMERGENCY

The Duke Energy Center staffs a permanent First Aid office for events with 1,000 attendees or more or events with alcohol present. The medical staff may not dispense any medications of any kind, this includes aspirin. In the event of minor injuries please contact your event coordinator with the location of the injury or illness and an EMT will be dispatched. In the event of a serious medical emergency please feel free to call 911 first but notify your event coordinator to activate our emergency response team as well.